

# What is PACE?

## A brief introduction

### When is PACE arriving?

Exciting news! PACE began rolling out at the end of October 2023, with an 18-month nationwide launch. New participants will be the first to experience it, followed by existing participants when they start a new NDIS plan.

### Why PACE?

The NDIA is introducing PACE to provide better support for participants and providers every step of the way.



### What do you need to do as a new participant?

Starting from October 31st, as a new participant you will be onboarded using the new PACE system.

### What is PACE?

PACE is the NDIA's new computer system, replacing the current one. It's all about enhancing your NDIS journey.

### What do you need to do as an existing participant?

If you request or require a change to your NDIS plan after October 30th, you'll be rolled onto the new PACE system. If you do not require any changes to your NDIS plan, you will be rolled onto PACE during your next scheduled reassessment or when you require a change to your plan.



Stay up to date with PACE on our website here.



# How to Endorse a Plan Manager

Endorsing NDSP is as easy as **1 2 3**

**1** Ensure that plan management is approved in your NDIS plan

Our services are free just ask your NDIS delegate to include  
“Choice and Control” in your plan.

**2** Contact NDSP Plan Managers to sign up

There are multiple ways you can join. Our NDSP Welcome Team will assist you with this simple sign-up process, you can contact our team via phone, email or through our website.

**3** Endorse NDSP as your plan manager

You can do this during your NDIS plan meeting, at your implementation meeting, or by contacting the NDIS National Contact Centre on 1800 800 110 and giving them our provider details which are below.

NDSP Plan Managers (National Disability Support Partners)  
NDIS registration number: 4050019899



Stay up to date with  
PACE on our website  
here.



1800 63 63 77



info@ndsp.com.au



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